



# WHITEFISH

## MOUNTAIN RESORT

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# PARENT'S GUIDE TO PROGRAMS

### WHAT SHOULD MY KIDS WEAR?

At Whitefish Mountain Resort the weather can change very quickly. It is important to be prepared for a variety of weather conditions and temperatures. Our strongest advice is to dress in layers so you can add or remove as needed throughout the day.

#### We also recommend wearing:

- Absorbent wool or synthetic fiber socks, not cotton. You may be tempted to have them wear two pairs of socks, but we discourage this as the socks can cause their feet to hurt if they bunch up in their boots.
- Insulated, water-resistant gloves or mittens should always be worn, even on warmer days. Avoid wearing knit gloves or mittens as they will get wet and not keep their hands warm.
- A helmet will keep their head warm and protect them. We have helmets available for rent if you do not own one.
- A water-resistant jacket with a high collar.
- Water resistant ski pants or snow bibs to stay warm and dry.
- Goggles or sunglasses. Protect them from the sun's rays and other elements with a good pair of goggles and/or sunglasses.
- Sunscreen.

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### HOW DO I SIGN A WAIVER?

You can sign a waiver through your "e-Store" account on [shop.skiwhitefish.com](https://shop.skiwhitefish.com). Please follow the instructions below to do so.

- Start here: [shop.skiwhitefish.com](https://shop.skiwhitefish.com)
- Sign in using the email address Whitefish Mountain Resort has on your profile. Enter your password.
- Once you are signed in – on your desktop the 'sign in' tab now says "Hi (your name) My Account" or if using a mobile device, it says Account.
- Double click on My Account (or select Account) - This will take you to your account settings.
- On your desktop - Select Waivers from the list on the left. On your mobile device, tap the 'v' on My Account to open the options and then select waivers.
- There will be a bank of waivers for each group member. Scroll down to find the correct group member and select the **23/24 Snowsports Waiver** under their name.
- Read through the waiver, and once you have reached the end there will be **THREE things you need to do to complete the signing process:**
  1. Check the box indicating you are authorized to sign for this person. The check mark will turn green.
  2. "Sign" the signature line using your mouse or finger, and then
  3. Type the name EXACTLY the way it is listed in the box. If signed for your child, this will be their name.
- Once you have completed all three of these, the SIGN button will light up and you can select it!
- You can also sign a waiver in person at the Base Lodge Tickets & Information Office.

***All athletes MUST have a signed waiver to participate in any program.***

## WHAT TIME SHOULD I GET TO THE MOUNTAIN? WHERE DO LESSONS MEET?

If this is the first day of programs with us, please give yourself at least 30-60 minutes prior to the lesson's start (picking up rentals/Pass or Ticket/Waiver signage).

- We ask that you be on snow, and ready to go, 15 minutes before the class starts. As a parent, please be prepared to chat with the instructors about your child's ability levels and any expectations you may have.
- Your child will need a lift ticket or pass to participate in the lesson. Please be prepared for lines and plan time to pick that up or purchase those before the class begins.
- If your child needs rental equipment for their lesson, we encourage you to book that online at [shop.skiwhitefish.com](https://shop.skiwhitefish.com) at least 48 hours in advance. This will ensure that we have the sizes that you need and speed up your time in the rental shop!
- Lessons meet ON SNOW near the base of the Magic Carpet.

## HOW WILL MY CHILD BE ASSIGNED TO A GROUP?

We will talk to you and your child at check-in to assess skier/rider experience and make a preliminary assignment. Once check-in is complete, we take the groups onto the mountain to observe their skiing. We watch to see how they ski without prompting from an instructor. We then group children together based on age and who will be working on similar skills and tasks.

We will have our groups established by the end of the 2nd lesson, so attendance for the first two weeks is crucial to finding an appropriate group for your child. Attendance at every session is expected - there are no refunds or makeup lessons for missed days. If your child does not attend the first two lessons, they can no longer participate in the program.

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## WHAT IF MY CHILD BECOMES SICK OR IS INJURED OR HAS ALLERGIES AND REQUIRES MEDICATION AND/OR SPECIAL FOODS?

If a student is not feeling well, our instructors will return them to the Kids Center located in the Base Lodge. Once there, our staff will contact you to plan for retrieving your child.

If a student is injured, we call Ski Patrol to provide medical assistance. We will also contact you to make you aware of the situation.

Our instructors are not trained medical professionals and cannot administer medication. Should your child require that assistance, we can plan to meet with you so that you may provide the medication. If your child has an epi pen, please see the Kid Center desk to follow company protocol.

If your child has dietary restrictions, let us know what they are. If they bring their own meal, we can get it to them at lunch. If they have vegetarian or gluten restrictions, we will try to accommodate their needs. Your older children need to advocate for themselves and let us know their needs. We do allow nuts in our facility.

## WILL MY CHILD ALWAYS RIDE THE LIFT WITH AN ADULT?

Your child will not always ride ski lifts with an instructor, or an adult. If you want your child to always ride with an instructor, you must arrange for a one-to-one private lesson. Buckaroo Programs are the only exception.

## WHAT ARE THE DATES FOR THE PROGRAMS?

### PROGRAM DATES FOR WINTER 23/24

Saturday	January 6	to	March 2 (No Class 2/17)
Sunday	January 7	to	March 3 (No Class 2/18)
Monday	January 8	to	March 4 (No Class 2/19)
Tuesday	January 9	to	March 5 (No Class 2/20)
Wednesday	January 10	to	March 6 (No Class 2/21)

**PROGRAM CANCELLATION POLICY.** Program fees may be refunded in full without incurring extra fees until November 15, 2023. After November 15, 2023, no refunds will be issued except in the event of injury. No refunds or make up lessons for missed dates. If participant does not attend first 2 weeks, they will not be allowed to participate in program.

**Reminder:** There is no gear storage at the Base Lodge, apart from the seasonal lockers or day lockers. There are cubbies at the end of the 3rd floor hallway, but they are unsecure and limited.