



WHITEFISH MOUNTAIN RESORT

PARENT'S GUIDE TO KIDS PROGRAMS

This is a guide for parents and guardians of children participating in Whitefish Mountain Resort lessons and seasonal instructional programs.

How do I sign a waiver?

All minors participating in lessons or programs must have a waiver signed by a parent or guardian. You can sign waivers in person at Base Lodge Tickets & Information, or follow these steps to do so online:

1. Visit [SHOP.SKIWHITEFISH.COM](https://shop.skiwhitefish.com) and sign in with your email and password. The email address must be the same one you used to create your profile.
2. Once signed in, click on your name in the upper right-hand corner to reveal "My Account."
3. Select "Waivers."
4. There will be a set of waivers for each guest on your account. Scroll down to find the appropriate child and select the waiver titled "**25/26 Ski School Release of Liability.**"
5. Read the waiver and complete these three steps:
 - Check the box indicating you are authorized to sign on behalf of the child. The checkmark will turn green.
 - Sign the document using your mouse or fingertip.
 - Type the child's name exactly as it appears in the box.
6. Once you have completed all three steps, the "Sign" button will light up and you can submit the waiver.

All participants MUST have a signed waiver to participate in any program.

What time should I get to the mountain? Where do lessons meet?

If this is your child's first day with our Ski & Ride School, please arrive at the Base Lodge 30-60 minutes before the lesson to pick up their lift ticket, season pass and/or rental equipment, or to sign their waiver.

A ticket or pass is required for the child to participate, and rental equipment will need to be sized and adjusted for your child. Please be prepared for lines and allot time for this process.

We ask that you and your child be on snow 15 minutes before the lesson begins. Please be prepared to chat with the instructors about your child's ability level and any expectations you may have.

Be sure to check your child's equipment to ensure fit and function before the lesson. If possible, get them out skiing or riding ahead of the program start day, so they are comfortable and warmed up.

What should my child wear?

The weather can change quickly at Whitefish Mountain Resort, so it's important to be prepared for a range of temperatures and conditions. We strongly recommend dressing in layers that can be added or removed throughout the day.

Appropriate layers might include:

- Moisture-wicking wool or synthetic fiber base layers/long underwear
- Insulated fleece or puffy midlayers
- Water-resistant ski pants or bibs
- A water-resistant jacket with a high collar
- A neck gaiter, balaclava or other face covering for cold weather

We also strongly recommend:

- **A helmet rated for snow sports.** This will provide warmth and protection from head injuries. We have helmets available for rent if you do not own one.
- **Moisture-wicking wool or synthetic fiber socks — not cotton.** You may be tempted to have your child wear two pairs of socks, but we discourage this as the socks tend to bunch up in their boots, leading to blisters and other discomfort.
- **Insulated, water-resistant gloves or mittens.** These should always be worn, even on warmer days. Avoid knit gloves or mittens that will get wet and lead to cold hands.
- **Snow goggles or sunglasses.** Protect your child's eyes from the sun's harsh rays.

How will my child be assigned to a group?

If your child has participated in one of our seasonal programs before, we will rely on information collected during the previous ski season. If your child is new to us, we will talk to you and your child at check-in to assess their experience and abilities, and form lesson groups accordingly. Please keep in mind that children grow every summer, and it may take some time for them to reach last season’s peaks! We provide a skills-based program that prioritizes learning and safety over run ratings.

We aim to have our groups established by the end of the second lesson, so attendance for the first two weeks is imperative for the groups and instructors. Please look at your family calendar to ensure maximum participation. Attendance at every session is expected; there are no refunds or makeup lessons for missed days.

What if my child gets sick or injured? What if my child has allergies or requires special food or medications?

If a student is not feeling well, our instructors will return them to the Kids Center located in the Base Lodge. Once there, our staff will contact you to plan for retrieving your child.

If a student is injured, we call Ski Patrol to provide medical assistance. We will also contact you to make you aware of the situation.

Our instructors are not trained medical professionals and cannot administer medication. Should your child require that assistance, we can plan to meet with you so that you may provide the medication. If your child has an EpiPen, please see the Kid Center desk to follow company protocol.

What are the dates for the Winter 2025/26 programs?

Saturday	January 10	to	March 7 (No Class 2/14)
Sunday	January 11	to	March 8 (No Class 2/15)
Monday	January 5	to	March 2 (No Class 2/16)
Tuesday	January 6	to	March 3 (No Class 2/17)
Wednesday	January 7	to	March 4 (No Class 2/18)
Friday	January 9	to	March 6 (No Class 2/13)

Is storage available for my kid’s extra gear?

Day lockers are available to rent in the Base Lodge, but space is limited. There is a multiyear waiting list for seasonal lockers. Cubbies are available at the end of the third-floor hallway, but they are unsecured and space there is limited as well. We recommend storing any belongings your child won’t need in your vehicle.

Will my child always ride the lift with an adult?

Your child will not always ride ski lifts with an instructor or an adult. If you want your child to always ride with an instructor, you must arrange for a one-on-one private lesson. *Buckaroo Programs are the only exception.*

What is the cancellation policy?

Program fees may be refunded in full without incurring extra fees until November 15, 2025. After that date, no refunds will be issued except in the event of injury. No refunds will be issued for missed dates. Makeup days are not guaranteed in cases of extreme weather.