



# 2023/24 LOST OR STOLEN PASS POLICY

## SEASON PASSES, FREQUENT SKIER CARDS & DIRECT-TO-LIFT CARDS

This policy applies to all Whitefish Mountain Resort season passes, uphill passes and frequent skier cards.

As a passholder or cardholder, you are responsible for knowing the whereabouts of your pass or card at all times. If you lose or misplace your pass or card for any reason, please immediately report it to the Tickets & Information desk on the second floor of the Base Lodge. The fee to reprint a lost or stolen pass or card is \$10.

**PASS FRAUD:** Once a pass or card is reported lost or stolen, we will deactivate the original pass or card and any attempt to use it will be considered fraud. In such an event, we may charge the offender a fee, revoke chairlift privileges for the remainder of the season, and file a report of theft of services with the Flathead County Sheriff's Office. If you knowingly allow another person to use your pass or card, you will lose chairlift privileges for the remainder of the season.

Season passholders are entitled to receive up to two single-day lift tickets per season in the event they forget their pass. Such tickets are to be used by the passholder only and can't be transferred to another person. On the day a passholder uses a "forgotten pass" ticket, their season pass will be temporarily deactivated and any attempt to use it will be considered fraud.

**Please direct any questions about this policy to:**

Base Lodge Tickets & Info  
406-862-2900, option 2  
[info@skiwhitefish.com](mailto:info@skiwhitefish.com)